

News Release

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Service Line Lookup Tool

The City of Oneida has added a new feature to Oneidacity.com's web site. The service line lookup tool allows customers to find out what material their underground water service pipes are made of such as lead, copper, or iron. To find out what material is used for a particular address the ten digit Water/Sewer account number is needed. The material listed for service lines is based upon historical records of original installations; repairs and replacements; and recorded observations during meter updates. If your home is serviced by a partial lead service line, you may want to consider replacement, which is the best option for the reduction of lead in drinking water.

The tool is now available at Oneidacity.com under the Water Department's section. (<http://oneidacity.com/water-department/service-lookup/>)

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