

Madison County Resources 2017

Compiled by Community Action Partnership for Madison County

*All phone numbers are 315 area code, unless otherwise specified.

CNY area C.A.P Offices

- Madison County Offices
 - Canastota : 697-3588
 - Morrisville: 684-3144
 - Oneida: 280-0889
- Chenango County: 607-334-7114
- Mohawk Valley: 339-2649
- Oswego County: 598-4717
- Otsego County: 607-422-8000
- Peace Inc./Onondaga Co: 470-3300

Child Services

- DSS Daycare Assistance: 366-2276
- Mid-York Childcare Council: 1-888-814-5437
- Special Education Advocate: 415-6992
- Madison County Public Libraries
 - Canastota: 697-7030
 - Sullivan Free Library: 687-6331
 - Oneida: 363-3050
 - Cazenovia: 655-9322
 - Morrisville: 684-9130
 - Hamilton: 824-3060

Clothing/Housing Items

- Church on the Rock: 280-4044
- Mustard Seed: 655-3441
- Salvation Army: 687-3533
- Worn Again: 825-0226
- Caz Cares: 655-3174

Counseling Services

- Consumer Credit Counseling: 474-6026
- Catholic Charities: 363-5274/724-2158
- BRIDGES: 697-3947
- Consumer Services of Madison County: 361-9131
- Family Counseling Services: 280-0400
- Madison County Mental Health: 366-2215
- Madison County Mental Health/Crisis Intervention Services:
 - 366-2215
 - Toll Free: 1-800-721-2215
- Clear Point Credit & Counseling Services:
 - Whitesboro: 735-7958
 - Toll Free: 1-800-750-2227
 - Syracuse: 445-8960
- Liberty Resources: 363-0048
 - V.O.V. Hotline: 366-5000

Dental Services

- Peter Demlin: 687-7831
- Basset Health Care: 825-3111
- Upstate Medical Center Dental Clinic: 464-5256
- Great Lakes Dental: 336-0494
- Sitrin Dental: 1-866-274-8745
- Loretto's McAuliffe Dental: 492-6430
- Donna Castle : 684-7840
- Mukesh Patel: 363-2733

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Department of Social Services

- Main Phone: 366-2211
 - Medicaid Fax: 366-3059
- HEAP: 366-2211
 - Fax: 366-2720
- Child Protective Services: 366-2548
- NYS Child Abuse Hotline:
1-800-342-3720
- Medicaid: 366-2479 DOH: 366-2848
- Financial Programs: 366-2211
 - Fax: 366-3058
- Support Collection: 1-888-208-4485

Elderly/Disability Services

- Office of the Aging:
 - Phone: 697-5700
 - Toll Free: 1-866-220-2009
 - Fax: 697-5777
 - Snack Program: 697-5744
- Adult Protection: 366-2323
 - Referral: 366-2211
- Liberty Resources: 425-1004
- Madison Cortland Arc:
 - Madison Co: 363-3389
 - Courtland Co: 607-756-2015

Education

- Madison County Reads Ahead: 345-1468
- BOCES Project Connect: 361-5922
- Madison County Head Start Programs:
 - Canastota: 697-9833
 - Madison: 893-7576
 - Morrisville: 684-9288
 - New Woodstock: 662-7990
 - Oneida : 363-1859

Employment

- Madison County One Stop Career Center: 363-2400
- ACCES-VR: 361-5929
- Job Corp Resources: www.jobcorps.gov
- Indeed: www.indeed.com
- Monster: www.monster.com
- Craig's List: www.craigslist.org

Food Pantries

- Brookfield Food Cupboard: 899-3343
- Canastota
 - Believer's Chapel: 697-2866
 - The Opportunity Shop: 697-3140
- CAZ Cares: 655-3174
- Chittenango/Sullivan Cupboard:
687-3290
- DeRuyter Community Services:
852-9696
- Earlville Food Cupboard: 691-4321
- The Mustard Seed: 837-4303
- Hamilton, The Cupboard: 824-2832
- Madison 1st Baptist Church: 893-7822
- Morrisville Community Church:
684-3314
- Oneida
 - St. Patrick's Church: 697-8015
 - Church on the Rock: 280-4044
 - St. Joseph Church: 363-3280
 - New Life: 363-8531
 - New Hope: 363-8227
- NOEP: 684-3144 ext. 11

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Health Insurance

- Mohawk Valley Perinatal Network
 - 1-877-267-6193
 - Gerta Mortelette: 732-4657 ext. 243
- Fidelis Care New York
 - Julie Byrne
 - Toll Free: 1-800-235-6412
 - Cell: 559-0677
 - Fax: 434-2183
- The Medicine Program: 1-573-966-7300
- RX Rural Initiative: 691-5956

Housing

- Canastota
 - Canastota Housing Authority, offers rental services and weatherization serves: 697-2847
 - Lenox Landing: 697-9101
- Morrisville
 - Cedar St Apt: 684-9565
 - Wilcox Apartments: 437-2178
- Oneida Housing Authority: 363-8450
- Chittenango
 - Maloff Towers: 687-5619
 - Bolivar Landing: 687-6914

Legal

- Legal Aid
 - Phone: 793-7000
 - Fax: 732-3202

Madison County Codes

Enforcement Offices

- Village of Canastota: 697-7559
- Village of Cazenovia: 655-3041
- Village of Morrisville: 684-7007
- Village of Munnsville: 495-6546
- Village of Wampsville: 363-5810
- Town of Eaton: 684-9179
- Town of Fenner: 697-8813
- Town of Georgetown: 837-4299
- Town of Lebanon: 691-4238
- Town of Lenox: 697-5575
- Town of Madison: 893-7020
- Town of Nelson: 662-7712 or 655-8582
- Town of Stockbridge: 691-3411
- Town of Sullivan: 687-7221
- City of Oneida: 363-8460
- Public Service Commission, Codes Rules and Regulations Hotline: 1-800-342-3377
- Fair Housing: 471-0420

Motel/Hotel Contacts

- Days Inn: 697-3309
- Sharway Motel: 697-7935
- Super 8: 363-5168
- Olcott's Hotel: 280-0336
- Graziano's Inn: 697-8384

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Police

- Madison County Law Enforcement:
(703) 777-0100
- Madison County Sheriff: 366-2311
- New York State Police
 - Oneida/Troop D: 366-6000
 - Morrisville: 684-9550
 - Chittenango: 476-8395

Social Security

- Toll Free: 1-877-405-6750
- Toll Free: 1-800-772-1213
- Website: www.ssa.gov

Soup Kitchens

- Loaves and Fishes
Hospitality Center: 697-9222
- Karing Kitchen
Melissa King: 363-2450
- Friendship Inns/Offering Free Meals
 - Contacts:
 - Diana Johnson: 684-6090
 - Sarah Mazza: 684-6076

Utility Assistance

- National Grid Advocate
 - Vicki Homer: 460-7015
- NYSEG Advocate
 - Pam Munoz: 1-607-762-4908
- HEAP: 366-2211
- Public Utility Law Project:
www.utilityproject.org
- NYS Dept. of Public Services:
1-800-342-3355

Transportation

- Birnie Bus Service
 - Hamilton Terminal: 824-1260
 - On Call Cell Phone: 790-9570
- Medicaid Taxi: 1-855-852-3286
See instructions below

Medicaid Taxi Instructions

Madison County Medical Answering Services
(MAS)

1-855-852-3286

Call at least 3 days prior to the appointment.

Specify you would like to schedule a **wheelchair transport** if one is needed.

They will ask for:

- Riders name, DOB, and possibly their doctor &/or Medicaid #
- Pick up address
- Drop off address
- Date and time of appointment
- Tell them how many others will be traveling with the individual
- Pick up for local appointments is typically an hour prior to appt. However you can suggest a pick up time depending on where you are going.